Product Information

Axessor Apexx IP
Version Release 2.0

We're excited to announce the latest update to Axessor Apexx IP

This update includes several new enhancements for time delay, scheduling and dual mode features. We know that you're busy, so we've created a detailed guide to help you get started and quickly make the updates. In this guide, you'll learn what features are included and how to update your firmware and software to the latest version.

Axessor Apexx 2.0 Release Notes – August 2024

What's included in this release:

- Substitute Time Delay Scheduling to allow specific lock user groups to be assigned a custom weekly time delay schedule.
- Partial Dual Access Schedule to allow for periods of time where Dual User is required only for the first opening during that time period.
- Toggle Dual Mode Schedule to allow periods of time where the schedule toggles between Dual and Single Mode access.
- Creation of single schedule in the software to include Lock Open Blocking, Partial Dual Access, Toggle Dual Mode, and Dynamic Time Delay.
- Option to add permission to bypass or override a Holiday Lockout Period.

How to Update the Apexx Firmware (FW)

For a connected system

Keypad, Lock, and eBox firmware can be updated using the "Update Firmware" button, found on the Lock Systems details screen.

To perform a Firmware update, do the following:

1. From the main menu, click **Locks > Lock Systems**.

2. From the Lock System Search screen, locate the name of the Lock System whose device firmware you want to update, and click the **Edit** button.
3. Click the "**Update Firmware**" icon, located at the top right of the screen.
4. In the Firmware Update window, use the drop-down menu to select your Connection type (Network, or USB).
5. In the Firmware Update window, use the drop-down menu to select your the "**Firmware File**" (the .zip folder containing the firmware files). If your firmware file does not appear in the list, navigate to the Firmware Management screen to manage your firmware files.
6. Click the "**Update Firmware**" button. The Firmware Update process will begin and will conclude after several seconds (the time will vary depending on the size of your lock system).

How to Update the Apexx Firmware (FW)

For a connected system

Keypad and Lock firmware can be updated using the "Update Firmware" button, found on the USB Communication screen.

To perform a Firmware update via USB, do the following:

1. From the main menu, click "**Locks**" > "**USB Communication**"
2. Follow the steps described above to connect your lock system to the computer running the Apexx Series Software.
3. Click the "**Update Firmware**" icon, located at the top right of the System Configuration screen.
4. In the Firmware Update window, use drop-down menu to select the "**Firmware File**" (the .zip folder containing the firmware files). If your firmware file does not appear in the list, navigate to the Firmware Management screen to manage your firmware files.
5. Click the "**Update Firmware**" button. The Firmware Update process will begin, and will conclude after several seconds (the time will vary depending on the size of your lock system).

How to Update the Software (FW)

- Download and follow the instructions in the update installer.

Note: If your current software is below version .42 please contact dormakaba for installation update instructions

To receive software and firmware update please email Commercial.Safe.Lock.Order.AMER@dormakaba.com with the request and include your Sales Order Number or Serial Numbers from your license.

Any questions? We would be happy to advise you.

Contact us: sales.safelocks.us@dormakaba.com

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AXESSOR APEXX IP
INSTALLATION AND
OPERATION GUIDES

dormakaba | Axessor Apexx 2.0 Release Notes   2